

## IMS - Advanced Component Replacement request form V1.2

20 Cromford Close, Hartcliffe, Bristol, BS13 0DD / Lee  
Dorrington D2D B3 PDTM

Complete

<b>Score</b>	9 / 18 (50%)	<b>Flagged items</b>	0	<b>Actions</b>	0
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**ACR Requested By:**

Lee Dorrington D2D B3 PDTM,  
IMS North - Martin Daymond,  
Region 4 - John Forester, D2D  
Repairs Team B3 - Lee Dorrington

**Customer Name:**

Miss Hutton

**Customer Address:**

20 Cromford Close, Hartcliffe,  
Bristol, BS13 0DD

**Are there any planning restrictions? (This information can  
be found on Keystone under Classifications)**

N/A

Untitled Page		8 / 17 (47.06%)
Component requiring replacement:	Door/ Doors	
Which door/s need replacing?	Front Door	
What type of door?	Composite	
Keystone review date:	14 Jul 2047	
Keystone Replacement Cost:	£779.84	
Number of previous repair attempts:	0	
Relating job numbers: n/a		
Please tick all relevant options below:		5 / 5 (100%)
Health and safety concern	No	
Works relate to a complaint	No	
Works relate to a disrepair case	No	
HHSRS security issue	Yes	
Works relate to a compliance issue	No	
Information		1 / 1 (100%)
Can a mitigatory repair be utilised to see the component into the next financial year? Please provide details door is beyond repair	No	
Please select appropriate Red/ Amber/ Green status for this request:	Red - component must be replaced as soon as possible. There is a risk to the customer and/ or the business.	
<b>Any other relevant information to support the request:</b> Please can an ACR be raised for the Composite Front Door at the above address. Police forced entry has damaged beyond repair, customer advised she was in hospital and the police were looking for her son. The customer did not have the crime reference number so this will need to be followed up by admin.		
Evidence:		

Clear photos demonstrating the need for the component replacement must be provided with this form.

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**1.Photo**

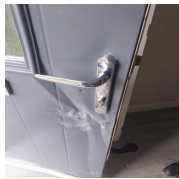


Photo 1

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**2.Photo**

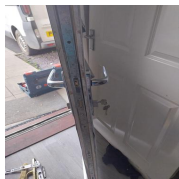


Photo 2

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**3.Photo**

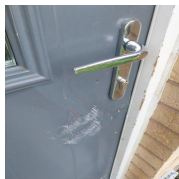


Photo 3

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**4.Photo**

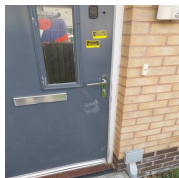


Photo 4

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**6.Photo**

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**7.Photo**

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## Media summary



Photo 1

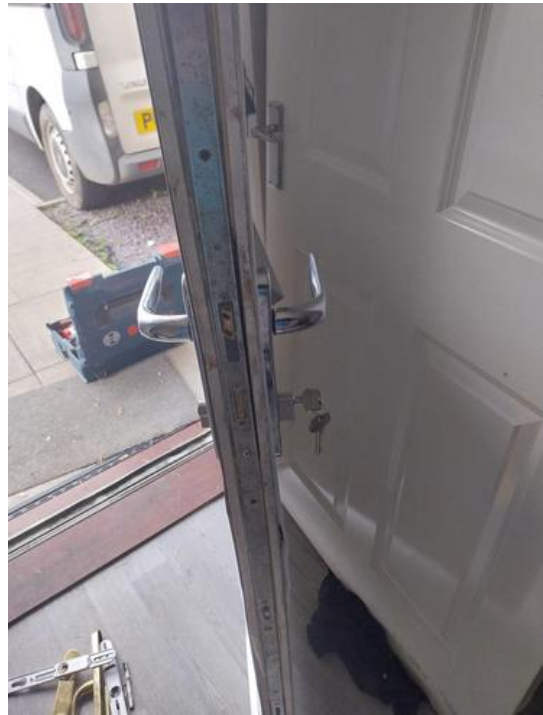


Photo 2



Photo 3

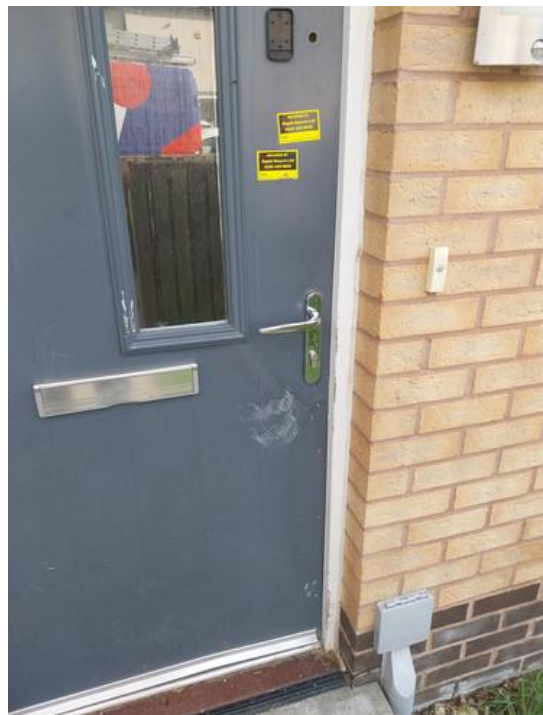


Photo 4