

**IMS - Advanced Component Replacement request form V1.2**

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| 39, Ludlow Avenue, Taunton, Somerset, TA2 7LH, England / Ashley Parsons D2D S3 Lead Tech | **Complete** |

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| **Score** | 9 / 18 (50%) | **Flagged items** | 0 | **Actions** | 0 |

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| **ACR Requested By:** | Ashley Parsons D2D S3 Lead Tech, IMS North - Martin Daymond, Region 3 - Neil Ardeshir, D2D Repairs Team S3 - Ellie Warren |

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| **Customer Name:** | Miss Wendy Davey |

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| **Customer Address:** | 39, Ludlow Avenue, Taunton, Somerset, TA2 7LH, England |

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| **Are there any planning restrictions? (This information can be found on Keystone under Classifications)**  | N/A |

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| **Untitled Page** | 8 / 17 (47.06%) |

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| **Component requiring replacement:** | Door/ Doors |

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| **Which door/s need replacing?** | Rear Door |

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| **What type of door?** | Composite |

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| **Keystone review date:** | 1 Jan 2027 |

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| **Keystone Replacement Cost:** | unknown |

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| **Number of previous repair attempts:** | 1 |

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| **Relating job numbers:** |
| UR0781676 |

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| Please tick all relevant options below: | 5 / 5 (100%) |

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| **Health and safety concern** | No |

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| **Works relate to a complaint** | No |

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| **Works relate to a disrepair case** | No |

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| **HHSRS** | Yes |

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| **Works relate to a compliance issue** | No |

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| Information | 1 / 1 (100%) |

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| **Can a mitigatory repair be utilised to see the component into the next financial year?Please provide details** | No |

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| door frame is badly rotten at the bottom and the timber around the metal face door is rotten as well |

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| **Please select appropriate Red/ Amber/ Green status for this request:** | Red - component must be replaced as soon as possible. There is a risk to the customer and/ or the business. |

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| **Any other relevant information to support the request:** |
| door frame is badly rotten at the bottom and the timber around the metal face door is rotten as well |

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| Evidence: |   |

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| Clear photos demonstrating the need for the component replacement must be provided with this form.  |

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| **1.Photo** |

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| Photo 1 | Photo 2 | Photo 3 | Photo 4 | Photo 5 | Photo 6 |

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| **2.Photo** |

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| **3.Photo** |

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| **4.Photo** |

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| **6.Photo** |

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| **7.Photo** |

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| **Media summary** |

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| Photo 1 | Photo 2 |

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| Photo 3 | Photo 4 |

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| Photo 5 | Photo 6 |