

IMS - Advanced Component Replacement request form V1

88 Douglas Road, Kingswood, Bristol, Gloucestershire, BS15
8FQ / Lee Dorrington D2D B3 PDTM

Complete

Score	8 / 12 (66.67%)	Flagged items	0	Actions	0
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ACR Requested By:

Lee Dorrington D2D B3 PDTM,
IMS North - Martin Daymond,
Region 4 - John Forester, D2D
Repairs Team B3 - Lee Dorrington

Customer Name:

Dione Morgan

Customer Address:

88 Douglas Road, Kingswood,
Bristol, Gloucestershire, BS15 8FQ

Untitled Page		8 / 12 (66.67%)
Component requiring replacement:	Door/ Doors	
Which door/s need replacing?	Rear Door	
What type of door?	Patio door	
Keystone review date:	9 Jun 2050	
Keystone Replacement Cost:	£779.84	
Number of previous repair attempts:	2	
Relating job numbers: ur0464621,ur0773243		
Please tick all relevant options below:		5 / 5 (100%)
Health and safety concern property is unsecure	Yes	
Works relate to a complaint	No	
Works relate to a disrepair case	No	
HHSRS	No	
Works relate to a compliance issue	No	
Information		1 / 1 (100%)
Can a mitigatory repair be utilised to see the component into the next financial year? Please provide details door is unrepairable	No	
Please select appropriate Red/ Amber/ Green status for this request:	Red - component must be replaced as soon as possible. There is a risk to the customer and/ or the business.	

Any other relevant information to support the request:

This customer's ex-partner used a crowbar to gain access to this rear uPVC patio door and it is now broken it beyond repair. Please can you raise an ACR for replacement against the crime reference number? Door is anthracite grey external with white internal, French doors measure 1560mm x 2100mm.

Crime reference numbers: AS-20240420-0143, AS-20240814-0188, AS-20240814-0188C, 52SB0488724

Evidence:

Clear photos demonstrating the need for the component replacement must be provided with this form.

1.Photo

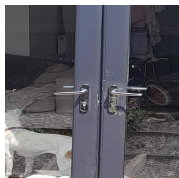


Photo 1

2.Photo

3.Photo

4.Photo

6.Photo

7.Photo

Media summary



Photo 1