RBS Damp & Mould Customer Sheet



Work Order

00000216

Number

Status Completed

References

Case Number 00001326 CX Repair 1169711

Request Id

Work Order 00000216 CX Work LW806661

Number Order

Reference

Property 113 Lower Ashley Road, Last Modified Julian Mallia, 15/05/2025,

Address Easton, Bristol, BS5 0FH By 12:39

Customer Information

Account Ms Fartuun Abdi Mohamuud

Name

Preferred Ms Fartuun Abdi Mohamuud Preferred 07736782490

Contact Contact

Name

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Visit Findings

Damp & Mould Information

Issue(s) or There has been an ongoing leak into the lounge from an area of the Defect(s) balcony above the tindow. The damage is outside the first floor rooms.

Identified The balcony is finished with pre-cast concrete paving slabs and it will be

necessary to lift the slabs to allow an inspection and repairs to the membrane and flashings below. The exact cause of damage could not be determined with certainty because of the slabs and it will be necessary to

inspect the area once the slabs have been lifted.

Works to be Lift the paving slabs to the balcony to locate and reoair source of water

raised penetration

peneration.

D&M No CAT Category

Needs Post Yes

Inspection or Data Sensors

Any other comments?

Mechanical Ventilation with Heat Recovery System (MVHR)

Does the Yes - switched on and working

property have a MVHR?

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Tumble Dryer

Is there a tumble dryer in the property?

No

Drying Yes clothes on Radiators/Ind oors?

Additional Drying Habit Details

Heating

Heating Type Gas

Yes

Are they using Installed Heating?

Heating Additional

Info

Customer not present at the

time of inspection

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Advice

Customer is No

aware of

Damp & Mould Advice

D&M Advice

e

Not applicable

given

Customer is

No

aware of Energy Advice

Energy

Not applicable

Advice given

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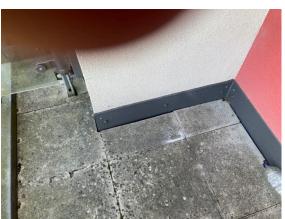
Work Order 00000216

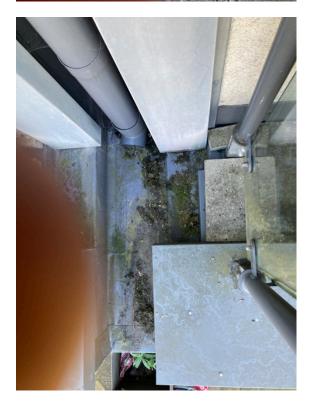
Photographs













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