**Summary of findings** 



### References

Case Number	00001320	CX Repair Request Id	1169631
Work Order Line Item Name	WO#00000210 - 001 Hazard Details: Falls associated with stairs and steps	CX Work Order Reference	LW806567
Property Address	3 Hazelbury Drive, Warmley, Bristol, BS30 8UF	Date	14 May 2025

#### **Customer Information**

Account Mr Neil Skinner Name

Case Number 00001320

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Work OrderWO#00000210 - 001 Hazard Details: Falls associated withLine Itemstairs and stepsName

## **Hazard Identification**

Hazard Identified	Falls associated with stairs and steps	Description Of Hazard	There is currently a pair of shallow precast concrete steps leading from the patio doors to the garden. They have no handrail and one of the residents has mobility issues that make this doubly hazardous
			hazardous

#### Status

Status	Additional Works Raised	Status	Steps from patio door to
		Update Notes	garden unsafe

#### **Risk Assessment**

Hazard poses risk to customer safety?

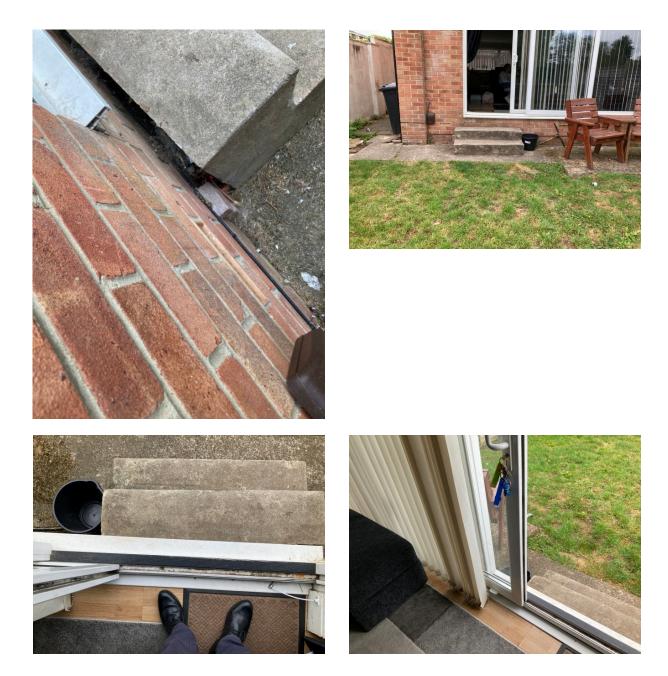
Case Number 00001320

Name

Work OrderWO#00000210 - 001 Hazard Details: Falls associated withLine Itemstairs and steps

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# Photographs

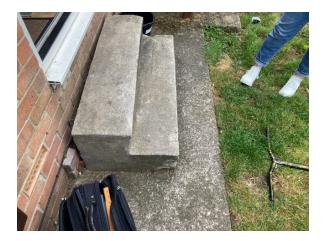


Case Number 00001320

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Work Order Line Item Name  $\mathsf{WO\#00000210}$  - 001 Hazard Details: Falls associated with stairs and steps







Case Number 00001320

Line Item

Name

Work Order WO#00000210 - 001 Hazard Details: Falls associated with stairs and steps

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