

Summary of findings



References

Case Number	00001320	CX Repair Request Id	1169631
Work Order Line Item Name	WO#00000210 - 001 Hazard Details: Falls associated with stairs and steps	CX Work Order Reference	LW806567
Property Address	3 Hazelbury Drive, Warmley, Bristol, BS30 8UF	Date	14 May 2025

Customer Information

Account Name	Mr Neil Skinner
--------------	-----------------

Case Number 00001320

Work Order Line Item Name WO#00000210 - 001 Hazard Details: Falls associated with stairs and steps

Hazard Identification

Hazard Identified	Falls associated with stairs and steps	Description Of Hazard	There is currently a pair of shallow precast concrete steps leading from the patio doors to the garden. They have no handrail and one of the residents has mobility issues that make this doubly hazardous
-------------------	--	-----------------------	--

Status

Status	Additional Works Raised	Status Update Notes	Steps from patio door to garden unsafe
--------	-------------------------	---------------------	--

Risk Assessment

Hazard poses risk to customer safety?

Case Number 00001320

Work Order Line Item Name WO#00000210 - 001 Hazard Details: Falls associated with stairs and steps

Photographs



Case Number 00001320

Work Order WO#00000210 - 001 Hazard Details: Falls associated with
Line Item stairs and steps
Name

Page 3 of
4



Case Number 00001320

Work Order WO#00000210 - 001 Hazard Details: Falls associated with
Line Item stairs and steps
Name