



**Pipefix Limited**  
Unit 3A Mellstock Farm  
Cuckoo Lane  
Higher Bockhampton DT2 8QJ

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www.pipefix.co.uk  
Company No. 03331837  
VAT Reg. No. 692659679

BPM Contracting Services Ltd  
Unit 12 Stable Yard  
Windsor Bridge Road  
BATH  
Somerset  
BA2 3AY

## CUSTOMER QUOTE NO. 11907

**Quote No:** 11907  
**Site:** 59 Galsworthy Close, Swindon, SN3 6PB  
**Site Contact:** Roseanna Tozer  
**Project Mngr:** Stewart Matthews  
**Created Date:** 12/05/2025  
**Valid For:** 30 Day(s)  
**Site Mobile:**

### Surveyor, Carry out Survey to Resolve Leakage - 59 Galsworthy Close, Swindon, SN3 6PB

Prior to attending site we would require contact details to allow us to make access arrangements for the ground floor flat and first floor flat.

Provide a surveyor to carry out investigations and survey area of leakage.

The surveyor will advise you of the most suitable way forward and produce a quote to carry works to bypass / repair leakage.

Our surveyor will require access to all isolation valves, and may need to shut off the water supply to prove areas of leakage or wastage.

As much information as you can provide on (or prior to) our arrival on site will help our surveyor work more efficiently.

<b>Sub-Total ex VAT</b>	£237.87
<b>VAT</b>	£47.57
<b>Total inc VAT</b>	£285.44

## How To Pay



**Direct Deposit**  
Bank **Santander**  
Acc. Name **Pipefix**  
Sort Code **09 01 29**  
Acc. No. **40796873**



**Mail**

QUOTATION NO. 11907

**Terms and Conditions Pipefix**

1. The meaning of "the Company" is Pipefix Limited.
  2. This quotation (which expression shall include where appropriate estimate) is based on the price costs and rates of goods material labour and subject to value added tax "VAT" ruling at the date of submission of this quotation by the Company. Prices are valid for a period of one month from the date of this quotation.
  3. The Company offers subject to your acceptance within 1 month from and including the date of this quotation, to supply goods and services in accordance with the quotation. The price quoted will remain valid for a period of 1 month from and including the date of receipt of your acceptance, after which time the price may be altered by the Company.
  4. To accept the quote you must provide us with a written instruction to proceed with the works.
  5. Cancellation of orders placed by the Customer cannot be accepted without the written agreement of the Company.
  6. The total quotation price shall be paid within 30 days of the date of issue of the Company's invoice presented on completion of the work unless otherwise stated by Pipefix. Where the work is not completed within one month of starting work, the Company shall be entitled to monthly payments on account equal in total to the full value of goods delivered to the site and of work executed.
  7. In the event of the Customer's order form containing special printed conditions, the order for those goods and services will only be accepted by us on the understanding that those conditions are not a variance with our own or, if there is any variance, that Pipefix terms and conditions will prevail.
  8. This quotation may be subject to a credit worthiness check after acceptance and before work commences.
  9. Charge for deliveries by special carrier at the request of the Customer shall be paid by the Customer.
  10. The Company shall not be liable for delays of non-performance due to strikes, lock outs, hostilities, acts of God, acts of third parties, accidents or other events not within the Company's control.
  11. (1) Where any valid claim in respect of the works described in this quotation is based on any defect in the quality of the work or any goods supplied as part of the works on notification to the company, the Customer shall be entitled to have the defect to the works rectified or any goods supplied as part of the works replaced free of charge but the Company shall have no further liability to the Customer.  
  
(2) The Company accepts no liability for loss or injury of any kind arising out of or in connection with the works described in the quotation except where death or injury is caused by negligence of the Company or its servants or agents.
  12. Property in all goods supplied by the Company for the completion of the works shall remain vested in the Company until all sums due from the Customer to the Company in respect of goods supplied and services rendered are paid. The Customer is nevertheless responsible for cover against all risk of loss damage or destruction of such goods from receipt of goods.
  13. The Company may assign or sub-let whole or any part of the contract.
  14. If, other than by reason of default by the Company, the works are not able to be completed within one year from acceptance of the Customer's order, then the Company may cancel the contract but shall be paid for all works done and material and appliances delivered up to the date of cancellation.
  15. No goods may be returned for credit without prior agreement. The Company reserves the right to suspend deliveries of goods or services and to revoke any other trading benefits for non-compliance of terms.
  16. The Customer shall hold the company harmless against any loss damage or expense resulting from the infringement of patents or trade marks arising from compliance by the Company with the Customer's design specification or instructions.
  17. The Company reserves the right to charge interest on overdue accounts at 2% above the minimum lending rate from time to time in force at the Royal Bank of Scotland.
  18. The quotation is exclusive of any value added tax due by the Customer to the Company. In the event of an increase in the value added tax rate the Customer agrees that the price due to the Company shall be increased by an amount commensurate with the increase.
  19. All contracts for sale of goods or services will be interpreted in accordance with English Law.
- Works
20. Where the works relate to service pipe repairs the quotation allows for one excavation only.
  21. Where service pipes are to be renewed using thrust boring techniques, the quotation will only apply if in the opinion of the Company thrust boring can be used safely without risk of damage to other apparatus in the area and site conditions permit the employment of this method.
  22. All tarmac areas will be reinstated with fully deferred 10mm open grade wearing course tarmac. No guarantee can be given to match the colour or texture of existing tarmac surfaces.
  23. Any easements required must be obtained in writing by the Customer before any work is commenced.
- Service inspections
24. Service Inspections are routine visits to check over plant and equipment. The following activities are *not* included in the standard service inspection:
    - The removal of waste from the plant
    - The replacement of worn or defective parts
    - The recovery of water samples for analysisThese services can be provided upon request.
  25. The Company will notify the customer in advance of the time and date of the service inspection.
  26. Should the Company engineer be unable to complete a service inspection because the plant is inaccessible we reserve the right to charge for the visit.
  27. These conditions shall constitute the entire agreement between the Customer and the Company and no waiver alteration or modification of this quotation or its conditions shall be valid unless made in writing and signed by a duly authorised representative of the Company.

***Our Guarantee to You:***

Pipefix offer you the customer a high quality value for money service:-

- a. All work guaranteed against faulty workmanship and materials for twelve months after completion.
- b. Only top quality materials, to the appropriate British Standard or approved by the Drinking Water Inspectorate are used.
- c. All work complies with the Water Regulations
- d. Pipefix are accredited by the following independent organisations as a further guarantee to you the customer:

CHAS Advanced – Contractors Health &  
Safety Scheme Constructionline Gold  
Exor – a Safe Contractor scheme  
ISO9001 Quality Standard

- e. Pipefix comes with the endorsement of Wessex Water.

***The Guarantee does not include:***

- a. The pipe joint made on existing pipe work on service pipe repairs. The fittings and replacement pipe are guaranteed.
- b. Any material reused at the customer's request or any damage as a result of their subsequent failure.
- c. This does not affect your statutory rights.

